

**IN RWENZORI REGION** 

April 15th - 20th, 2024

Prepared for: **Waligo Henry &** Dr. Nakakeeto Margaret



## THE CONTINUES OF THE PROPERTY OF THE PROPERTY

• EXECUTIVE SUMMARY	1
• BACKGROUN	2
• INTRODUCTION	3
• THE GOAL	4
• OBJECTIVES	5
• TARGET PERSONS	6
• TRAINING DESIGN AND METHODOLOGY	7
• TRAINING CONTENT	9
• FACILITY INFORMATION	10
• RUGAAGA HCIV	11
• RWEKUBO HCIV	12
• KABUYANDA HCIV	13
• BWERA GENERAL HOSPITAL	14
• KAGANDO HOSPITAL	15
• ST PAUL HOSPITAL	16
• RUKOKI HCIV	18
• KYANGWALI HCIV	19
• TABLET DISTRIBUTION	20
• ANNEX 1: TABLET ACKNOWLEDGEMENT	21
• RECOMENDATION	23
• CONCLUSION	24

## EXECUTIVE SUMMARY

## **Executive Summary**



The NoviGuide training initiative, organized by the Nakakeeto Foundation and funded by Global Strategies, was conducted in the Rwenzori region from April 15th to 20th, 2024. The primary objective of the training was to equip frontline healthcare workers with the necessary digital skills to utilize NoviGuide effectively in caring for newborns, particularly those who are sick or premature.

A total of 65 healthcare workers participated in the training, comprising 77% females and 23% males. This gender-diverse participation underscores the region's commitment to improving newborn care. The enthusiastic engagement of the participants highlights their eagerness to enhance the quality of care provided to newborns across the region.

Recommendation: To optimize the impact of NoviGuide on newborn care, it is recommended to utilize it not only as an assessment tool for sick and small newborns but also as a screening tool for all newborns. This comprehensive approach can contribute significantly to early identification and intervention for newborns in need of specialized care.

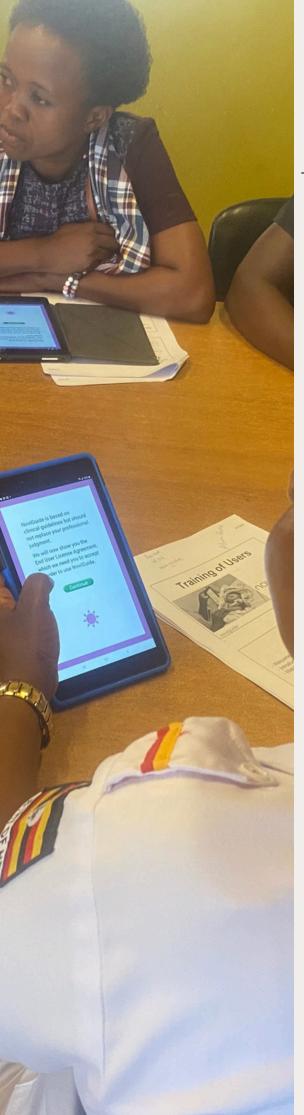
Conclusion: The NoviGuide training initiative has been successfully implemented in eight health facilities across the Rwenzori region. The active participation and enthusiasm of healthcare workers demonstrate their readiness to embrace digital solutions for improving newborn care. With ongoing support and further integration into routine practices, NoviGuide has the potential to significantly enhance newborn healthcare outcomes in the region.

## Background

Newborn deaths currently account for approximately 40% of all deaths of children under five years of age in developing countries—the three major causes being birth asphyxia, infections and complications due to prematurity and LBW. Birth weight is a significant determinant of newborn survival. LBW is an underlying factor in 60–80% of all neonatal deaths. In fact, prematurity is the largest direct cause of neonatal mortality, accounting for an estimated 29% of the 3.6 million neonatal deaths every year (Lawn et al. 2010). LBW infants are approximately 20 times more likely to die, compared with heavier babies (Kramer 1987). One-third of LBW babies die within the first 12 hours after delivery.

According to the SDG 3.2 by 2030, all countries are expected to have reduced neonatal mortality to as low as 12 per 1,000 live births and under-5 mortality to 25 per 1,000 live births. Great improvement is being realized for the under 5 and neonatal mortality for Uganda has reduced to 22/1000 live birth after being stagnant for almost 2 decades at 27/1000 live births. However, regional discrepancies continue to be noted. This is partly due to capacity gaps amongst the frontline health workers. Hence, attention is increasing on building capacity for frontline health workers focusing on newborn care. Another major challenge is inadequate staffing of skilled healthcare workers.

Due to this, Nakakeeto Foundation under the Newborn Steering Committee-MOH introduced the use of NoviGuide, an application that has streamlined assessments, provides automated drug, feeding and fluid calculations. In doing this, it helps improve quality of care and hence safety of babies during care.



#### Introduction:



In our ongoing mission to enhance the quality of care for small and sick newborns in the Rwenzori region, Nakakeeto
Foundation has reached a significant milestone by introducing NoviGuide.
Developed by Global Strategies, NoviGuide is a robust clinical decision support platform designed to offer expert guidance at the bedside while simultaneously collecting crucial data to inform systemlevel interventions.

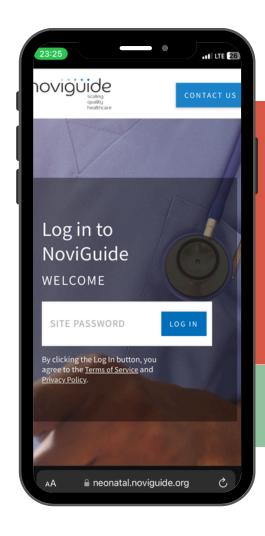
Acknowledging the importance of adhering to Uganda's neonatal guidelines and protocols, we recognized the necessity of training healthcare workers in utilizing NoviGuide effectively. This digital tool, pivotal in advancing healthcare practices, became the focal point of a comprehensive 6-day training initiative. The program spanned across 8 strategically selected healthcare facilities to ensure widespread and impactful implementation. These facilities include Rugaaga HCIV, Rwekuubo HCIV, Kabuyanda HCIV, Bwera General Hospital, Kagando Hospital, St Paul Hospital, Rukoki HCIV, and Kyangwali HCIV.



#### THE GOAL

Improve healthcare efficiency and decision-making through the

implementation of NoviGuide, a comprehensive clinical decision support platform, in the Rwenzori region healthcare facilities.



## Objectives



#### 01 Implement NoviGuide in Healthcare Facilities:

Introduce NoviGuide in healthcare centers and hospitals across the targeted districts in Rwenzori region , Uganda.

#### O3 Facilitate Data-Driven Interventions:

Utilize NoviGuide's Clinical Knowledge Library to establish standardized clinical pathways, ensuring streamlined data collection adhering to health system standards.

#### O5 Scale-up NoviGuide use across Rwenzori region:

Promote and encourage the use of NoviGuide in Rwenzori districts, aiming for widespread use and impact.

#### 02 Enhance Clinical Decision-Making:

Train healthcare professionals to effectively use NoviGuide's Algorithm Architect to create and utilize decision trees for informed patient care.

#### 04 Monitor and Evaluate Implementation:

Establish a monitoring and evaluation framework to assess the effectiveness of NoviGuide's implementation in healthcare facilities, ensuring continuous improvement and adaptation.

#### O6 Enhance Healthcare Workflow:

Position NoviGuide as a central component to enhance the overall healthcare workflow, providing a reliable and robust tool for healthcare professionals.

## Target Persons



#### **Nurses**

Nurses working in various capacities, especially those directly involved in caring for newborns.



#### **Midwives**

Midwives responsible for supporting maternal and newborn health.



#### **Doctors**

Medical professionals including doctors, who are actively engaged in newborn care and medical decision-making.



#### TRAINING DESIGN AND METHODOLOGY:

By structuring the training in this way, it was ensured that participants not only grasped the theoretical aspects but also gained practical skills through hands-on application and real-life scenarios. Below are the methodologies used to deliver;

#### O1 PREPARATION AND INTRODUCTION:

- Began with an introductory presentation using visual aids such as PowerPoint slides to provide an overview of NoviGuide, emphasizing its benefits.
- Covered key aspects of NoviGuide's features and functionalities.

#### **02 TRAINING MATERIALS:**

- Distributed training manuals to participants for comprehensive understanding.
- Conducted a session on the general use and care of the NoviGuide tablet.

#### **03 HANDS-ON TABLET TRAINING:**

- Facilitated a step-by-step practical session with the NoviGuide tablet.
- Instructed participants on navigating the application, focusing on its various sections.

#### **04 GROUP LEARNING:**

- Organized small group activities where each group was provided with a tablet.
- Encouraged participants to use the application in scenarios related to the care of small and sick newborns.

#### **05 REAL-LIFE SCENARIOS:**

- Developed real-life patient scenarios to simulate the practical application of NoviGuide.
- Guided participants in using the application to assess and address challenges commonly faced in clinical practice.

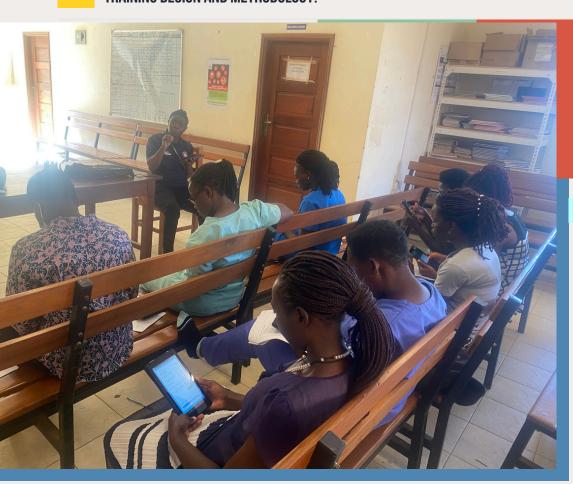
#### o6 INTERACTIVE Q&A:

- Allocated time for an interactive session where users could ask questions.
- Provided both clinical and technological answers to address queries effectively.





#### TRAINING DESIGN AND METHODOLOGY:



### o7 WEB-BASED VERSION EXPLORATION:

- Introduced the webbased version of NoviGuide, demonstrating its compatibility with smartphones.
- Allowed participants to explore and use NoviGuide on their smartphones for a hands-on experience.

#### **08 FEEDBACK AND ASSESSMENT:**

- Collected feedback from participants regarding the training session.
- Assessed participants' understanding and proficiency in using NoviGuide through quizzes or practical assessments.

#### 09 FOLLOW-UP SUPPORT:

- Offered post-training support for any additional queries or clarifications through their WhatsApp groups. (Each health facility has a mentorship WhatsApp group).
- Developed a system for ongoing learning and monitoring. Will have Zoom meetings with focal persons weekly for the first two months and thereafter monthly to discuss progress and challenges.

By organizing the training in this manner, we aimed to ensure that participants not only understood the theoretical concepts but also acquired practical skills through hands-on application and real-life scenarios. Dr. Nakakeeto addressed their technical questions, guiding participants on effectively utilizing NoviGuide to screen and assess babies while maintaining the highest quality of care. It was consistently emphasized during the training that NoviGuide does not replace professional judgment.





#### **Training Content:**

**INTRODUCTION TO NOVIGUIDE:** 

Introduced NoviGuide, providing an overview of its role as a clinical decision support platform and emphasizing its significance in healthcare settings.

KEY FEATURES:
Highlighted NoviGuide's capabilities and benefits in supporting healthcare professionals.

ensuring optimal performance and longevity.

- NOVIGUIDE TABLET USAGE:

  Provided guidelines on the general use and care of NoviGuide tablets,
- NOVIGUIDE MAIN MENU:

Overviewed the NoviGuide main menu, emphasizing the four key sections: Resuscitation, My Patient, My Progress, and Emergency Button.

MY PATIENT SECTION:

Explained the My Patient section in detail, covering point-of-care assessments for different scenarios, spot checks, and discharge procedures.

RESUSCITATION SECTION:

Explored the Resuscitation section, showcasing the 3-D instructional animation video for neonatal resuscitation and its real-time application.

MY PROGRESS SECTION:

Provided insight into the My Progress section, highlighting educational videos and the acknowledgment of achievements through badges based on NoviGuide usage.

**EMERGENCY BUTTON USAGE:** 

Conducted training on the purpose and usage of the Emergency Button, with a specific focus on reporting and responding to emergencies like seizures, abdominal emergencies, and resuscitation issues.

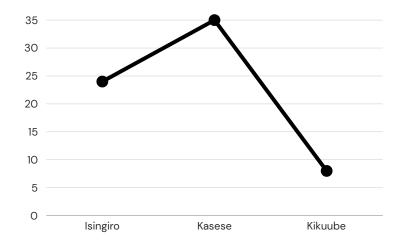
This thorough training provided participants with the essential expertise and capabilities needed to proficiently employ NoviGuide in their everyday routines.

#### **Facility Information**

The NoviGuide training program effectively captivated participants from various backgrounds across three facilities in Isingiro District, four facilities in Kasese District, and one facility in Kikuube District, all situated within the Rwenzori region.

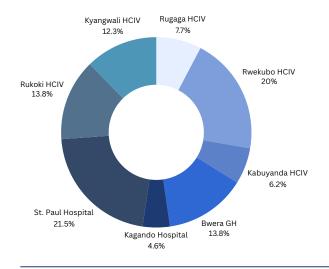
ISINGIRO	KASESE	KIKUUBE
<ul><li>Rugaaga HCIV</li><li>Rwekubo HCIV</li><li>Kabuyanda HCIV</li></ul>	<ul><li>Bwera General Hospital</li><li>Kagando Hospital</li><li>St. Paul Hospital</li><li>Rukoki HCIV</li></ul>	Kyangwali HCIV

#### Distribution of Participants Across the 3 Districts.



65 participants attended trainings across districts: Isingiro (24), Kasese (35), and Kikuube (8).

#### **Distribution of Participants Across Training Sites**

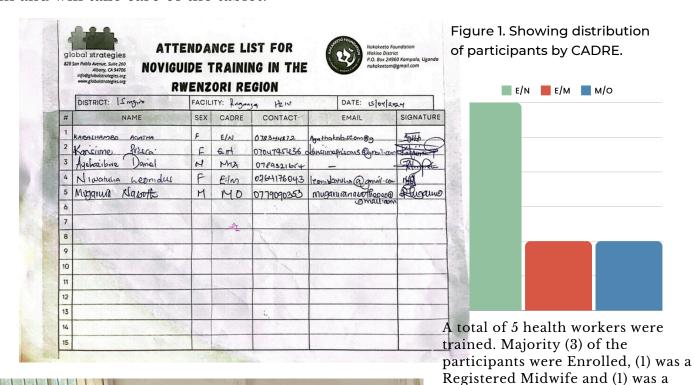


Total of 65 participants trained across multiple sites: Rugaaga HCIV (5), Rwekubo HCIV (13), Kabuyanda HCIV (4), Bwera GH (9), Kagando Hospital (3), St. Paul Hospital (14), Rukoki HCIV (9), Kyangwali HCIV (8).



#### **RUGAAGA HCIV**

The NoviGuide training happened at Rugaaga HCIV in the hospital's NICU. There were 5 healthcare workers—2 men and 3 women. Together, they chose Niwatuha Leonidus, a registered midwife, to lead NoviGuide activities at the site. She signed the acknowledgment form and will take care of the tablet.







Medical Officer.



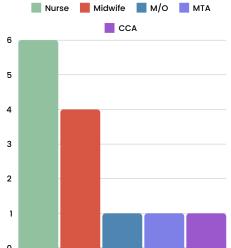
#### **RWEKUBO HCIV**

The NoviGuide training session at Rwekuubo HCIV in Isingiro district was conducted in the hospital boardroom. A total of 13 participants attended the training, consisting of 2 males and 11 females.

The training proceeded smoothly, with active participation from all attendees. Following discussions and deliberations, the team collectively selected Sister Nyangoma Caroline, the NICU incharge, as the NoviGuide Focal Lead for the facility.

Following the conclusion of the training session, the team received a NoviGuide tablet, with the focal lead signing the acknowledgment form to underscore their commitment to implementing NoviGuide in their practice. With this preparation, the team at Rwekuubo HCIV is now poised to seamlessly integrate NoviGuide into their daily clinical workflows, ensuring improved patient care and outcomes.

Figure 1. Showing distribution of participants by CADRE.



A total of 13 health workers attended the training, 6 were nurses, 4 were midwives, 1 Medical Officer, 1 MTA and 1 CCA







#### KABUYANDA HCIV

The NoviGuide training session at Kabuyanda HCIV was held in the Neonatal unit, where four enthusiastic participants eagerly engaged with the application. Together, they unanimously selected Sister Nabaasa Florence, the NICU incharge, to take on the role of focal lead for NoviGuide implementation.

Following the training session, the team was provided with a Samsung tablet, and Sister Florence, as the focal lead, promptly signed the acknowledgment form, demonstrating her commitment to integrating NoviGuide into their clinical practice.

The training at Kabuyanda HCIV was a success, with participants now equipped and motivated to leverage NoviGuide to enhance the quality of neonatal care provided at the facility.

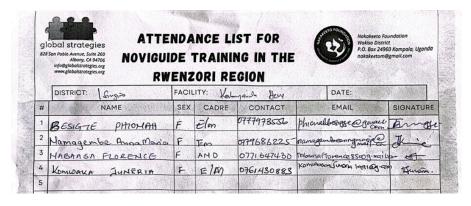
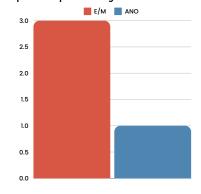


Figure 1. Showing distribution of participants by CADRE.



A total of 4 health workers were trained. Majority (3) of the participants were Enrolled Midwives, and (1) was a Assistant Nursing Officer.







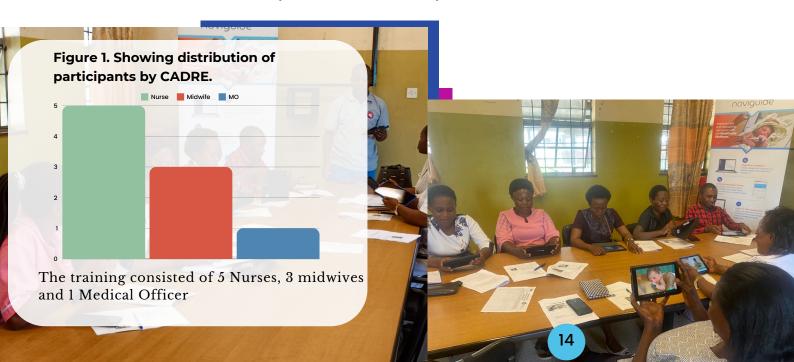
#### **BWERA GENERAL HOSPITAL**

The NoviGuide training at Bwera General Hospital took place in the hospital boardroom, providing an ideal setting for collaborative learning. A total of 8 females and 1 male attended the training, showcasing a diverse and engaged group of participants.

Each participant was equipped with a tablet to facilitate their learning experience during the training session. Subsequently, the facility received two Samsung tablets, one designated for the Maternity Unit and the other for the Neonatal Unit, to support ongoing implementation efforts.

Following discussions and deliberations, Sister Doreen Mbabazi was selected as the focal lead for the Neonatal Unit, while Sister Masika Mary was appointed as the focal lead for the Maternity Unit. Their leadership roles will play a pivotal role in ensuring the successful integration of NoviGuide into clinical workflows in their respective units.

The NoviGuide training at Bwera General Hospital was a productive and empowering experience, with participants now equipped with the knowledge and tools necessary to enhance neonatal and maternity care at the facility.





#### KAGANDO HOSPITAL

The NoviGuide training took place in the NICU building of Kagando Hospital, providing a conducive environment for focused learning. A total of 3 highly trained participants joined the session, all of whom were enrolled nurses. Among them, 2 were males and 1 was female, reflecting a diverse group of skilled healthcare professionals.

During the training, discussions were lively and insightful, showcasing the participants' expertise and dedication to improving patient care. Following careful consideration, Mumbere Jofeli, the assistant NICU incharge, was chosen as the focal lead for NoviGuide implementation at the hospital.

While initially planned to receive two tablets, the training's focus on the NICU meant that there were no participants from the maternity unit. As a result, the hospital was provided with one Samsung tablet to support the implementation of NoviGuide in the NICU.

The NoviGuide training at Kagando Hospital was characterized by active participation and a strong commitment to enhancing patient care. With Mumbere Jofeli leading the



way, the hospital is poised to effectively integrate NoviGuide into their clinical practices, ultimately leading to improved outcomes for neonatal patients.





#### ST PAUL HOSPITAL

St. Paul Hospital, previously designated as a HCIV, has recently been upgraded to hospital level due to its growing numbers and expanding services. In line with this transition, a NoviGuide training session was conducted in the hospital boardroom.

A total of 14 participants attended the training, reflecting the hospital's diverse team. Among them, 9 were males and 5 were females, showcasing a balanced representation. Notably, the Medical Director also participated in the training, underscoring the hospital's commitment to embracing new technologies for improved patient care.

The training proceeded smoothly, with active engagement and enthusiasm from all participants. Following discussions and deliberations, Sister Jetress Businge, the NICU Incharge, was selected as the focal lead for NoviGuide implementation at the hospital.

As a busy site with a high volume of patients, St. Paul Hospital received one Samsung tablet to support the initial implementation of NoviGuide. However, plans are underway to provide a second tablet in the future, ensuring adequate support for the hospital's clinical workflows and patient care needs.

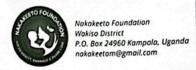
Overall, the NoviGuide training at St. Paul Hospital was a success, laying the groundwork for enhanced neonatal care practices and improved patient outcomes. With Sister Jetress leading the way, the hospital is well-positioned to leverage NoviGuide to its full potential.





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## ATTENDANCE LIST FOR NOVIGUIDE TRAINING IN THE RWENZORI REGION

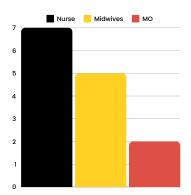


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12	KULF HENDOVA	M	EM	078752020		Kuban
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Figure 1. Showing distribution of participants by CADRE.



females were 5



The training consisted of 7 Nurses, 5 Midwives and 2 Medical officers

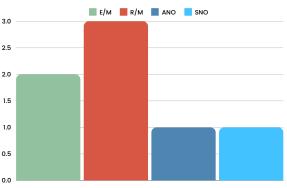


#### **RUKOKI HCIV**

The training session at Rukoki HCIV took place in the antenatal ward, where all attendees were female participants. We witnessed enthusiastic participation from the attendees. Sr. Biira Peninah, the NICU Incharge, was designated as the focal lead for the initiative. Additionally, the hospital has been allocated one tablet to support their efforts in utilizing the NoviGuide tool effectively.

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Figure 1. Showing distribution of participants by CADRE.



The training consisted of 2 Enrolled Midwives, 3 Registered Nurses, 1 Assistant nursing officer and 1 Senior Nursing officer.





#### **KYANGWALI HC IV**

Among the eight dedicated healthcare workers, all of whom were female, participating in the training, the composition included one registered midwife, two enrolled nurses, four enrolled midwives, and one medical officer. This diverse team exemplifies our commitment to comprehensive healthcare provision.

We are pleased to announce that Sister Shakirah Kemigisa has been appointed as our focal person to lead the integration of NoviGuide at the facility. Additionally, to support their endeavors in utilizing the NoviGuide tool effectively, the facility has been provided with one NoviGuide tablet.

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#### **Tablet Distribution Across Sites:**

ISINGIRO

KASESE ISIN

Rugaaga HCIV: 1 tablet

Rwekubo HCIV: 1 tablet

Kabuyanda HCIV: 1 tablet

• Bwera General Hospital: 2 tablets

Kagando Hospital: 1 tablets

• St. Paul Hospital: 2 tablet

Rukoki HCIV: 1 tablet

Kyangwali HCIV: 1 tablet

KIKUUBE

#### **Tablet Mark List:**

• Rugaaga HCIV: 2024–T13

• Rwekubo HCIV: 2024-T12

• Kabuyanda HCIV: 2024-T11

• Bwera General Hospital: 2024-T17, 2024-T09

• Kagando Hospital: 2024-T10

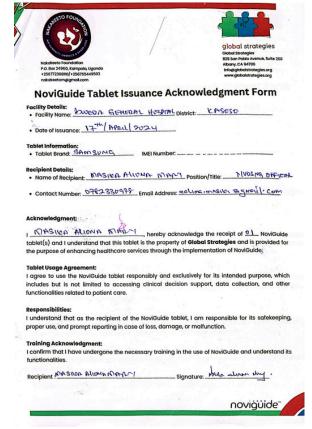
• St. Paul Hospital: 2024–T14

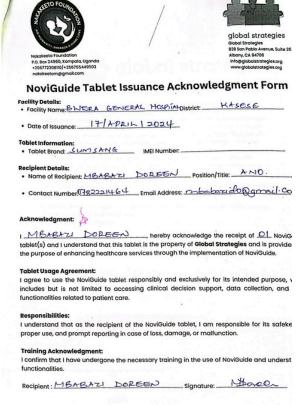
• Rukoki HCIV: 2024–T15

Kyangwali HCIV: 2024-T16



## ANNEX 1 TABLET ISSUANCE FORMS









noviäüid





global strategies Global Strategies 828 San Pablo Avenue, Suite 260 Albamy, CA 94706 Info@globalstrategies.org

#### NoviGuide Tablet Issuance Acknowledgment Form

Facility Details:     Facility Name: RUGARGA HOU District: ISTHGTED
• Date of Issuance: 15 4 Japa4.
Tablet Information:  • Tablet Brand AALSUNG IMEI Number: 35988 5951397903
Recipient Details:  Nome of Recipient: Name of Recipient Name
Contact Number, 076 4176 043 Emoil Address: 1001 Washing and 1. 40~ '
Acknowledgment:
Niwatuha Leonidus hereby acknowledge the receipt of 1 NoviGuide
tablet(s) and I understand that this tablet is the property of Global Strategies and is provided for the purpose of enhancing healthcare services through the implementation of NoviGuide.
Tablet Usage Agreement:
I agree to use the NoviGuide tablet responsibly and exclusively for its intended purpose, which includes but is not limited to accessing clinical decision support, data collection, and other functionalities related to patient care.
Responsibilities:
I understand that as the recipient of the NoviGuide tablet, I am responsible for its safekeeping, proper use, and prompt reporting in case of loss, damage, or malfunction.
Training Acknowledgment:  I confirm that I have undergone the necessary training in the use of NoviGuide and understand its functionalities.
Recipient: Nuvanuha Leonidu signature:
noviàùide*









noviguide

# 

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## Continuous Support and Monitoring:

It is recommended to establish a system for continuous support and monitoring to ensure the sustained integration and utilization of NoviGuide in healthcare facilities across the Rwenzori region. This could include periodic follow-up sessions, refresher courses, and access to technical assistance to address any challenges or questions that may arise.



## Conclusion

The NoviGuide training initiative in the Rwenzori region has been a significant milestone in enhancing newborn care among frontline healthcare workers. Through strategic planning and collaborative efforts, the training sessions successfully equipped participants with essential digital skills to utilize NoviGuide effectively in their practice.

Active participation and commitment from healthcare workers underscored the importance of the training initiative in improving healthcare delivery. Moving forward, it is crucial to build upon this momentum by providing ongoing support and reinforcement of skills learned during the training.

By leveraging the knowledge and expertise gained from the NoviGuide training, healthcare facilities in the Rwenzori region are better positioned to enhance their newborn care practices, ultimately contributing to improved health outcomes for mothers and infants in the community.





### NOVIGUIDE TRAINING

IN RWENZORI REGION

1. RUGAAGA HCIV

2. RWEKUBO HCIV

3. KABUYANDA HCIV

**4. KAGANDO HOSPITAL** 

**5.ST PAUL HOSPITAL** 

6. RUKOKI HCIV

7. KYANGWALI HCIV

8. BWERA GENERAL HOSPITAL

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