



EVALUATION AND ASSESSMENT OF NOVIGUIDE IMPLEMENTATION

AT THE
MOTHER SITES
IN TORORO DISTRICT, UGANDA

July 15th to 16th 2024



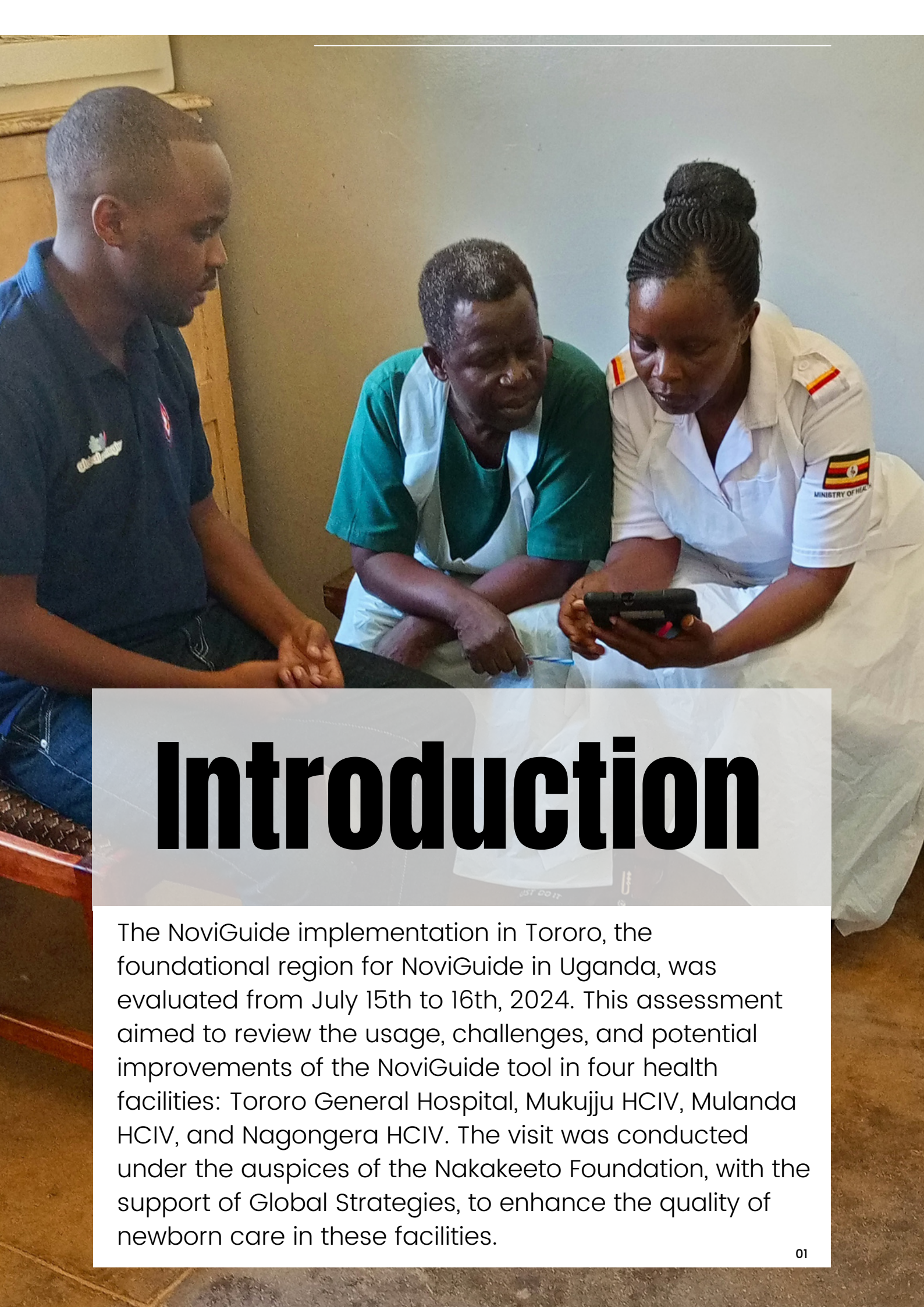
PREPARED BY:
Dr. Margaret Nakakeeto and Waligo Henry





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Introduction

The NoviGuide implementation in Tororo, the foundational region for NoviGuide in Uganda, was evaluated from July 15th to 16th, 2024. This assessment aimed to review the usage, challenges, and potential improvements of the NoviGuide tool in four health facilities: Tororo General Hospital, Mukujju HCIV, Mulanda HCIV, and Nagongera HCIV. The visit was conducted under the auspices of the Nakakeeto Foundation, with the support of Global Strategies, to enhance the quality of newborn care in these facilities.



Objectives

01

To assess the current use and effectiveness of NoviGuide in Tororo sites.

02

To identify challenges faced by healthcare providers in using NoviGuide.

03

To update the NoviGuide application and train new staff.

04

To re-engage healthcare providers and re-establish NoviGuide usage in the facilities.



Methodology



The evaluation was conducted over two days, visiting two sites each day. The team first visited the district headquarters to discuss the purpose and scope of the visit with local health authorities.

Day 1:

- Tororo General Hospital
- Mukujju HCIV

Day 2:

- Mulanda HCIV
- Nagongera HCIV



FINDINGS



Tororo General Hospital

The site visit at Tororo General Hospital was conducted on Monday, July 15th, in the morning. A total of 11 health workers attended the visit, all of whom were females. The Assistant District Health Officer (ADHO) of Tororo district was also present during the visit, contributing to resolving several important issues.

Key Points from the Visit:

Presence of ADHO:

The ADHO's participation helped address and resolve critical points concerning NoviGuide implementation.

Equipment Update:

Tororo General Hospital was still using outdated Amazon tablets, which were not being synchronized properly.

Training:

New staff members were trained on how to use the NoviGuide application effectively.

New Equipment:

The hospital received one new Samsung tablet during the visit. Additionally, they are set to receive two more Samsung tablets in October.

Focal Points:

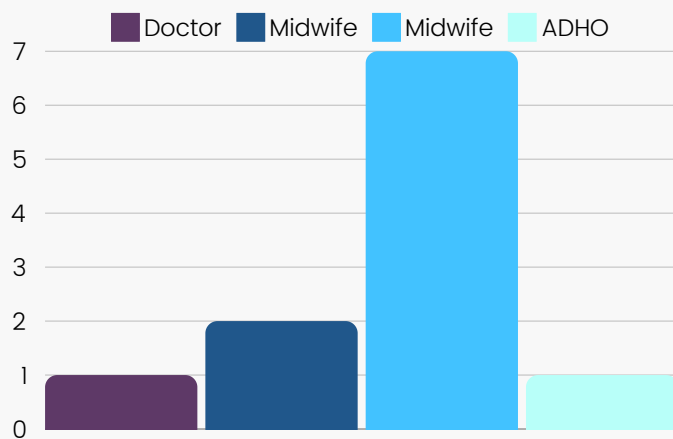
Three new focal people were appointed to oversee the implementation and usage of NoviGuide at Tororo General Hospital:

- Sr. Ritah Nankwanga
- Sr. Jane Bweguyibwa
- Sr. Cheptock Patricia

The presence of the ADHO and the appointment of new focal people are expected to significantly enhance the usage and impact of NoviGuide at Tororo General Hospital. The new tablets and training sessions aim to address the technical and operational challenges previously faced by the healthcare workers, ensuring better care for newborns.



Figure 1: Participants by Cadre



A total number of 11 female participants attended the training were 1 was a doctor (Paediatrician, 1 ADHO MCH, 7 nurses and 2 midwives)



ATTENDANCE LIST FOR NOVIGUIDE TRAINING IN EASTERN UGANDA



DISTRICT: Tororo		FACILITY: Tororo General Hospital			DATE: 15/July/2021	
#	NAME	SEX	CADRE	CONTACT	EMAIL	SIGNATURE
1	Dr BAWUKA MIRIAM	F	Paediatrician	0712627006	miribaluka3@gmail.com	
2	Ahlin Grace	F	ADHO	0772312595	graceahlinAA@gmail.com	
3	Connie N. Bwire	F	ADHO/MCH	077263523	conniebwire@gmail.com	
4	CHEPCEK PATRICIA	F	NO	0775090617	chepcekpatriacian@gmail.com	
5	NAMUSOBI SUEAN	F	ADHO	0778834687	namusobi.suean@gmail.com	
6	BWEGUMIBUN JANE	F	ADHO	0783750612	bwegumibun@gmail.com	
7	Nankwanga Rita	F	ADHO	0773594645	ritanankwanga@gmail.com	
8	Agembi Stella	F	SNO	0782900955	stella.agembi@gmail.com	
9	Linyiyo Florence	F	ELN	0777166553	linyiyo.flor@gmail.com	
10	Nanyaga Rachael	F	ELN	0784149019	NanyagaRachael@gmail.com	
11	Akol CHRISTINE	F	RIN	0779215186	christinaakol@gmail.com	
12						



Mukujju HCIV

Mukujju HCIV was visited on Monday afternoon, with two participants attending the session: Sr. Isuka Judith (Assistant Nursing Officer) and Sr. Atai Agnes (Enrolled Midwife).

Key Points from the Visit:



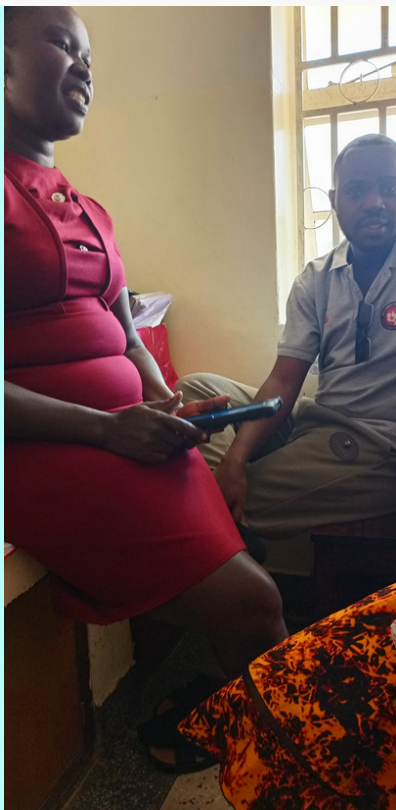
Data and Tablet Usage:

The facility had not been receiving mobile data, and their NoviGuide tablet had been unused for nearly five months.



Training:

The healthcare workers received training on the new NoviGuide application.



Operational Tablet:

The tablet is now functional and updated with the latest NoviGuide application.



New Focal Person:

Sr. Isuka Judith has been appointed as the new focal person to oversee the implementation and usage of NoviGuide at Mukujju HCIV.

This visit addressed the critical issue of the unused tablet and lack of mobile data, ensuring that Mukujju HCIV is now fully equipped and trained to use NoviGuide effectively. The appointment of Sr. Isuka Judith as the new focal person is expected to enhance the continuity and effectiveness of NoviGuide at the facility.

#	NAME	SEX	CADRE	CONTACT	EMAIL	SIGNATURE
1	ISUKA JUDITH	F	ANO	0782552670	JudithIsuka@gmail.com	Judith
2	ATAI AGNES	F	E/M	0773550914	ataiagnes24@gmail.com	Atai
3						



Nagongera HCIV

On the morning of Tuesday, July 16th, the training session at Nagongera HCIV saw the attendance of four participants, all of whom were female healthcare workers.

Key Points from the Visit:



Challenges Faced:

- The NoviGuide tablet was inactive due to staff turnover and lack of training.
- The facility lacked a charger for the tablet.
- They had not been receiving mobile data for some time.



Training and Updates:

- Participants were assessed and trained on how to use the tablet and the NoviGuide application.
- The NoviGuide application was updated with the latest APK.



Current State of the Tablet:

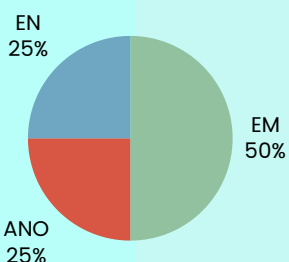
- The tablet was found stored in a back room, unused, with staff expressing a loss of hope in NoviGuide.
- New staff members had no prior training or knowledge about the tool.



New Focal Person:

Sr. Baluka Beatrice was identified and appointed as the new focal person to oversee the implementation and usage of NoviGuide at Nagongera HCIV.

Figure 1: Showing participants by cadre





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ATTENDANCE LIST FOR NOVIGUIDE TRAINING IN EASTERN UGANDA

National Society for
Human Rights
P.O. Box 2000 Kampala, Uganda
nsshrnsociety@gmail.com

	DISTRICT	NAME	SEX	CADRE	CONTACT	EMAIL	SIGNATURE
#1	Toro	WELIE ADJEI	F	EM	075505831	WELIEADJEI@GMAIL.COM	
#2		BALUKA BEATRICE	F	ANO	0778118153	beatrice.baluka@gmail.com	
#3		NAINE CHRISTINE	F	EN	0771429783		
#4		DABBY NAKIRANDA	F	EM	0749 151682		
#5							
#6							
#7							

The training session addressed the critical issues of staff turnover and lack of resources, ensuring that Nagongera HCIV is now better equipped and trained to use NoviGuide effectively. The appointment of Sr. Baluka Beatrice as the new focal person is expected to enhance the continuity and effectiveness of NoviGuide at the facility.





Mulanda HCIV

The visit to Mulanda HCIV took place on the afternoon of Tuesday, July 16th, with a total of four female participants, all of whom were enrolled midwives.

Key Points from the Visit:



Current Usage:

The facility was using the NoviGuide tablet, although not on a daily basis, the tablet was in good condition.



Training and Updates:

- The participants received comprehensive training on the use of the NoviGuide application.
- The NoviGuide application was updated with the latest APK.



New Focal Person:

Sr. Adong Sarah was appointed as the new focal person to oversee the implementation and usage of NoviGuide at Mulanda HCIV.

The training session at Mulanda HCIV focused on enhancing the existing knowledge and usage of NoviGuide, ensuring that the application is utilized more consistently. The appointment of Sr. Adong Sarah as the new focal person is expected to improve the regularity and effectiveness of NoviGuide at the facility.



ATTENDANCE LIST FOR NOVIGUIDE TRAINING IN EASTERN UGANDA						
DISTRICT:	Kitale	FACILITY:	Mulanda HCIV	DATE:	19/07/21	
#	NAME	SEX	CADRE	CONTACT	EMAIL	SIGNATURE
1	ADONG SARAH	F	E/M	0789421601	sarahadong22@gmail.com	
2	AGUT SEMMUN	F	E/M	0781793943	aguticemmy108@gmail.com	AS
3	MAUREEN EYERUN	F	E/M	0773206032		MA
4	MAUREEN MAUREEN	F	E/M	0777984791	maureenmaureen22@gmail.com	MA



Common Issues Identified:

Lack of awareness and training among new staff members.

Storage of tablets due to disillusionment or lack of understanding.

Initial incentivization practices that led to dependency on financial rewards rather than intrinsic motivation to use the tool for improving newborn care.



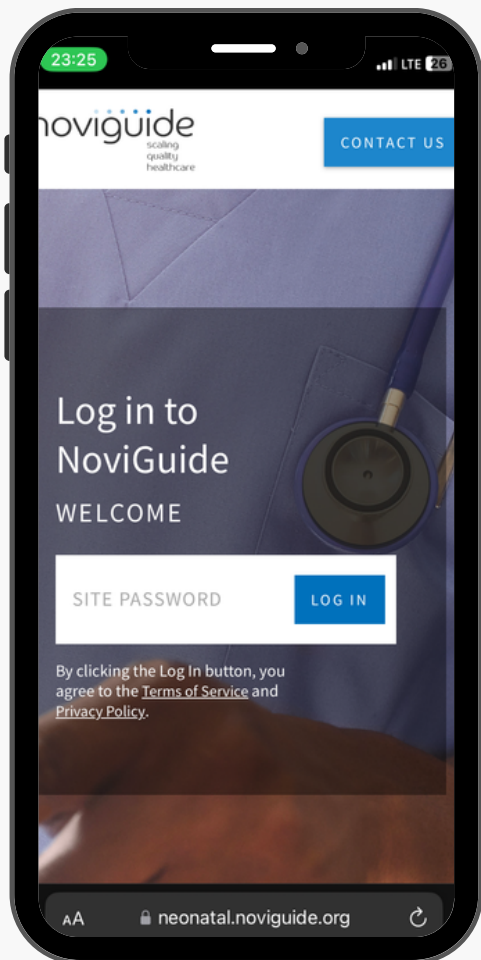
Interventions and Updates

- **New NoviGuide Application:** An updated version of the NoviGuide app, featuring a "timer" function, was installed in all facilities.
- **Training Sessions:** New staff members were trained on the usage of NoviGuide, and existing users were refreshed on its functions.
- **New Focal Points:** New focal points were identified to oversee the implementation and usage of NoviGuide in each facility.
- **Incentive Policy Change:** The policy of providing monetary incentives was discontinued. NoviGuide use is encouraged as part of the professional responsibility of healthcare providers, with tokens now reserved only for designated focal people.

Recommendations

- **Regular Training and Retraining:** Conduct regular training sessions for all healthcare workers, especially in cases of staff turnover, to ensure continuity and effective use of NoviGuide.
- **Regular Monitoring and Support:** Establish a schedule for regular site visits to monitor the use of NoviGuide and provide technical support.
- **Improved Communication:** Develop a communication strategy to keep healthcare providers informed about updates and changes in the use of NoviGuide.
- **Motivation Through Recognition:** Instead of financial incentives, implement a recognition program to motivate staff by acknowledging their contributions to improving newborn care.
- **Evaluation of Equipment Needs:** Assess the need for additional tablets and other resources to ensure that all departments in need are adequately equipped.

Conclusion



The evaluation and assessment of NoviGuide in the Tororo sites revealed several challenges and areas for improvement.

However, the visit also highlighted the enthusiasm and willingness of healthcare providers to embrace NoviGuide as a valuable tool for newborn care. With the new updates and training, we are optimistic that NoviGuide usage will improve, leading to better health outcomes for newborns in the region.